How does the recipient view an encrypted E-Mail?

When the recipient receives the email, they will need to click on the link that states "Read the message"

Recipient View of Encryption ➤ Inbox ✕

to me ▾

NOVA SOUTHEASTERN UNIVERSITY | **NSU** Florida

@nova.edu) has sent you a protected message.

🔒

Read the message

Encrypted message from Nova Southeastern University secure messaging system

This message is confidential for the use of the addressee only
Privacy Statement

Email encryption powered by Office 365. Learn More
Microsoft Corporation, One Microsoft Way, Redmond, WA 98052

message_v4.rpmsg

After selecting the "Read Message" option the user is greeted with an option to sign in with their Google or Yahoo account. They also have an option to use a onetime passcode to gain access to the message. Based on the options you chose when encrypting the message, the user may or may not have the permissions to forward the message to other recipients. Below are screenshots that show the process that was just explained above:

@nova.edu has sent you a protected message

🔒

Sign in to view the message

Sign in with Google

Sign in with a One-time passcode

Need Help?

Privacy Statement

@nova.edu has sent you a protected message

🔒

Sign in to view the message

Sign In with a Yahoo ID

Sign in with a One-time passcode

Need Help?

Privacy Statement

One-time Passcode

If you choose the one-time passcode option, an email will be sent to you with a passcode.

We sent a one-time passcode to Nova_Test@hotmail.com.

Please check your email, enter the one-time passcode and click continue. The one-time passcode will expire in 15 minutes.
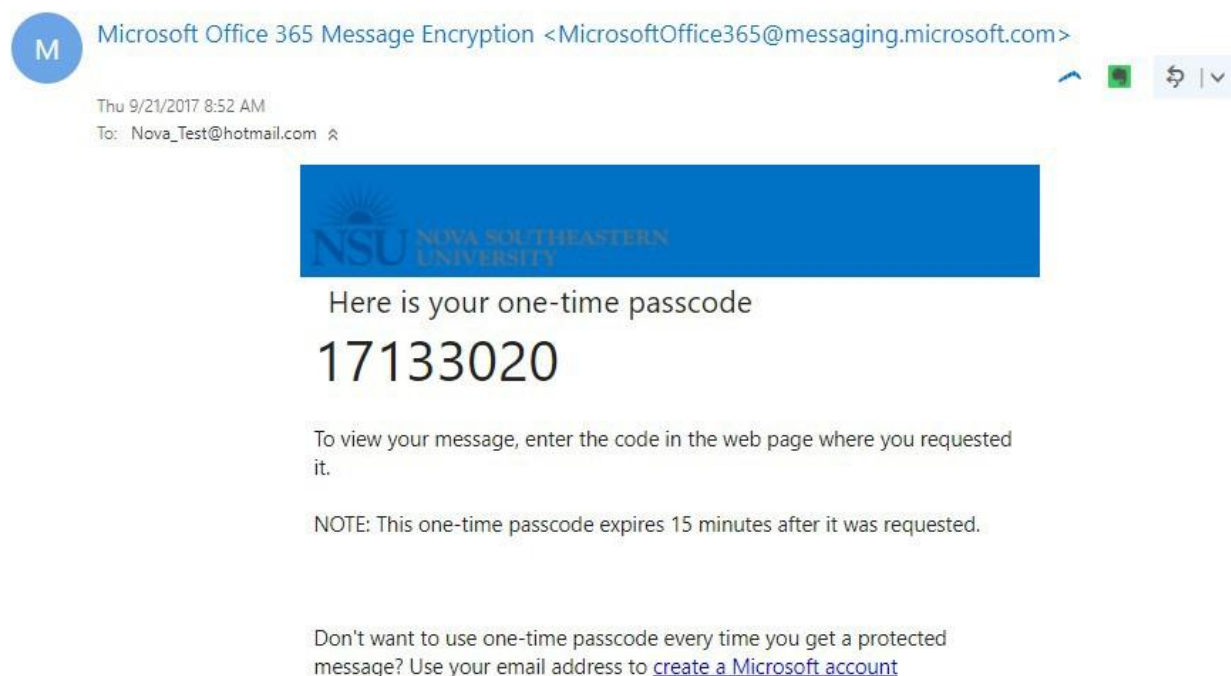
One-time passcode [   ]

☐ This is a private computer. Keep me signed in for 12 hours.

→ Continue

Didn't receive the one-time passcode? Check your spam folder or get another one-time passcode.

Here is an example of what the one-time passcode email should look like.

Your one-time passcode to view the message

M   Microsoft Office 365 Message Encryption <MicrosoftOffice365@messaging.microsoft.com>

Thu 9/21/2017 8:52 AM
To: Nova_Test@hotmail.com ☆

NSU NOVA SOUTHEASTERN UNIVERSITY

Here is your one-time passcode
17133020

To view your message, enter the code in the web page where you requested it.

NOTE: This one-time passcode expires 15 minutes after it was requested.

Don't want to use one-time passcode every time you get a protected message? Use your email address to create a Microsoft account

Notes: Please remove any digital signatures before attempting to send an encrypted email. In addition, please make sure your web browser is up to date.

If you are having issues with sending or receiving encrypted emails, please contact Help Desk at 954- 262-0777, or via email help@nova.edu